## AMERCD.



## Forward-Looking Statement

Certain matters discussed in this presentation and oral statements made from time to time by representatives of the Company may constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and the Federal securities laws. Although AMERCO believes that the expectations reflected in such forward-looking statements are based upon reasonable assumptions, it can give no assurance that its expectations will be achieved. Forward-looking information is subject to certain risks, trends and uncertainties that could cause actual results to differ materially from those projected. Many of these factors are beyond AMERCO's ability to control or predict. Important factors that may cause actual results to differ materially and could impact AMERCO and the statements contained in this presentation can be found in AMERCO's filings with the Securities and Exchange Commission, including Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and Annual Reports on Form 10-K. The discussion in this presentation of AMERCO's financial performance includes financial measures that are non-GAAP.

## > Company Overview

## > Operational Update

## > Financial Review



## Company Overview - Key Statistics

We are the leader in the North American "do-it-yourself" moving and self-storage industry. Our objective is to provide a better product and service to more people at a lower cost. AMERCO common stock (UHAL) on NASDAQ

Fiscal 2017
Rental equipment revenue
Owned or operated locations*
Independent dealers*
Rental trucks*
Rental trailers*
Rental towing devices*
Self-storage sq. ft. (owned/operated)*

* Information as of March 31, 2017 and 2016

Estimate of the Total Moving Market

Fiscal 2016
\$2,362,833,000 \$2,297,980,000

| 1,750 | 1,685 |
| ---: | ---: |
| 20,000 | 19,500 |
| 150,000 | 139,000 |
| 112,000 | 108,000 |
| 40,000 | 38,000 |
| $51,400,000$ | $47,926,000$ |位



## Census Data

Total U.S. Household Moves vs. Home Ownership Rate 2007-2016


## Census Data

U-Haul Transactions vs Census Mover Rate: 1971-2016


## பHA山L்

## Self-Moving Equipment Rental Revenues



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## Self-Storage



## Self-Storage Results

- Last twelve months ended June 2017 we have added 3.1 million net rentable square feet
- Increased average monthly occupied square feet by 1.6 million in 1Q18 vs. 1Q17
- Average monthly occupancy rate was $73 \%$ in 1Q18 vs. $77 \%$ in 1Q17
- 518 locations ( $\sim 53 \%$ ) have occupancy greater than $90 \%$ at June 30, 2017



## Analysis of New Storage Product



## பHAUL

## Acquisition of Existing Storage Facilities

Bedford, NS
Menomonee Falls, WI


Waukesha, WI
Streamwood, IL


## Conversion Projects



Toronto, ON


Santa Clara, CA


## Conversion Projects



## Conversion Projects

Ground-Up Development
Groton, CT


Winterville, NC

Pompano Beach, FL


## Self-Storage Strategy

## Industry

- Estimated $\$ 32.7$ billion market
- 54,009 + facilities providing 2.63 billion square feet
- Highly fragmented, consolidating market

35,726

- High occupancy rates and long rental periods


## U-Haul

- Market leader in this growing industry and continues to expand its presence 9,336


[^0]**Sparefoot.com estimates total self-storage facilities in the U.S. at approximately 54,009.

## Self-Storage Presence

Based upon industry data, U-Haul has an affiliation with nearly 1 out of every 6 self-storage locations as either an owner, manager, service provider, or through a rental equipment dealer relationship.


## U-Haul Truck Share 24/7

## $\square$ A! Your moving and storage resource.

```
Trucks Trailers & Towing U-Box Containers Storage Moving Boxes & Supplies Moving Labor
Q Search
```

Now Offering


U-Haul Truck Sharing! ${ }^{\text {sM }}$



## Start a New Truck Reservation

Need to rent a truck? Reserve a truck and pick it up using only your phone, even if the store is closed. View Options

## Convert Existing Reservation

Already made a reservation? Be in complete control of your move and convert your reservation into a Self-Pick-Up rental. Get Started

## Self-Return Your Equipment

Need to return a truck or trailer? Return your equipment using just your phone. Know your final charges right away with Self-Return. Create Account

## UHAUL

Operational Update: U-Box


## Consolidated Highlights

| (3 mo | ths |  | Amounts in Millions, Except Per Share |  |  |  | 2 months) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1Q18 |  | 1Q17 | Consolidated Financial Results |  | FY17 |  | FY16 |  | FY15 |
| \$ 957.9 | \$ | 923.2 | Revenues | \$ | 3,421.8 | \$ | 3,275.5 | \$ | 3,074.5 |
| 229.0 |  | 259.6 | Earnings from operations |  | 742.3 |  | 866.6 |  | 663.0 |
| (30.3) |  | (26.4) | Interest expense |  | (113.4) |  | (97.7) |  | (97.5) |
| (72.5) |  | (86.0) | Income tax expense |  | (229.9) |  | (279.9) |  | (204.7) |
| 126.3 |  | 147.2 | Net earnings |  | 398.4 |  | 489.0 |  | 356.7 |
| \$ 6.44 | \$ | 7.51 | Net earnings per share | \$ | 20.34 | \$ | 24.95 | \$ | 18.21 |
| \$ 6.44 | \$ | 7.51 | Adjusted net earnings per share * | \$ | 19.55 | \$ | 24.95 | \$ | 20.17 |
| 6.30 .17 |  | 6.30 .16 | Selected Balance Sheet Data as of: |  | 3.31 .17 |  | 3.31 .16 |  | 3.31 .15 |
| \$ 6,188.5 |  | 5,305.7 | Property, plant and equipment, net | \$ | 5,957.7 | \$ | 5,017.5 | \$ | 4,107.6 |
| 748.8 |  | 634.7 | Cash (Moving and Storage segment) |  | 671.7 |  | 585.7 |  | 431.9 |
| 9,801.1 |  | 8,543.8 | Total assets |  | 9,405.8 |  | 8,109.4 |  | 6,855.6 |
| 3,386.9 |  | 2,827.1 | Notes, loans and leases payable |  | 3,262.9 |  | 2,647.4 |  | 2,174.3 |
| 2,763.1 |  | 2,680.8 | Stockholder's equity |  | 2,619.7 |  | 2,251.4 |  | 1,884.4 |
| 19,588 |  | 19,586 | Weighted average common shares $\mathrm{o} / \mathrm{s}$ (in '000s) |  | 19,586 |  | 19,596 |  | 19,587 |
| *FY 17 - Adjusted net earings per share excluding the after-tax PODS accrual reversal of $\$ 0.79$ per share |  |  |  |  |  |  |  |  |  |
| * FY 15 - Adjusted net earings per share excluding the after-tax PODS accrual of \$1.96 per share |  |  |  |  |  |  |  |  |  |

## $A M E R C \square$. Insurance Company Operations

| (3 months) |  | Amounts in Millions |  |  | (12 months) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1Q18 | 1Q17 | Insurance Company Results | FY17 |  | FY16 |  | FY15 |  |
| \$ 39.1 | \$ 40.9 | Life insurance premiums | \$ | 163.6 | \$ | 162.7 | \$ | 156.1 |
| 11.8 | 11.3 | Property \& casualty ins. premiums |  | 52.3 |  | 50.0 |  | 46.5 |
| 24.9 | 25.6 | Net investment income |  | 94.2 |  | 78.8 |  | 71.9 |
| 0.9 | 0.9 | Other revenue |  | 4.5 |  | 4.6 |  | 4.5 |
| 76.7 | 78.7 | Total revenues |  | 314.6 |  | 296.1 |  | 279.0 |
| 13.8 | 12.3 | Operating expenses |  | 50.9 |  | 51.0 |  | 47.3 |
| 47.7 | 47.0 | Benefits and losses |  | 182.7 |  | 167.4 |  | 158.8 |
| 6.3 | 7.9 | Amortization of DAC |  | 26.2 |  | 23.3 |  | 19.7 |
| 67.8 | 67.2 | Total expenses |  | 259.8 |  | 241.7 |  | 225.8 |
| 8.9 | 11.5 | Earnings from operations |  | 54.8 |  | 54.4 |  | 53.2 |
| (3.1) | (3.9) | Income tax expense |  | (19.0) |  | (18.8) |  | (18.4) |
| \$ 5.8 | \$ 7.6 | Net earnings | \$ | 35.8 | \$ | 35.6 | \$ | 34.8 |
| 2.2 | 2.7 | Net earnings - Life Ins. |  | 18.0 |  | 19.4 |  | 19.4 |
| 3.6 | 4.9 | Net earnings - P\&C Ins. |  | 17.8 |  | 16.2 |  | 15.4 |
| 3.31 .17 | 3.31 .16 | Selected Balance Sheet Data as of: |  | 12.31 .16 |  | 12.31 .15 |  | 2.31 .14 |
| \$ 2,011.2 | \$ 1,775.5 | Total assets - Life Ins. | \$ | 1,877.9 | \$ | 1,682.3 | \$ | 1,418.7 |
| 446.1 | 436.7 | Total assets - P\&C Ins. |  | 445.8 |  | 427.5 |  | 428.6 |
| 303.4 | 289.9 | GAAP equity - Life Ins. |  | 296.1 |  | 271.7 |  | 274.2 |
| 186.4 | 169.3 | GAAP equity - P\&C Ins. |  | 180.9 |  | 160.6 |  | 169.3 |

## AMERCロ. Moving and Storage Operations

| (3 Months) |  | Amounts in Millions |  |  | (12 Months) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1Q18 | 1Q17 | Moving and Storage Results |  | FY17 |  | FY16 |  | FY15 |
| \$ 670.7 | \$ 647.1 | Self-moving equipment rentals | \$ | 2,366.5 | \$ | 2,301.6 | \$ | 2,150.0 |
| 76.7 | 67.7 | Self-storage revenues |  | 286.9 |  | 247.9 |  | 211.1 |
| 78.9 | 77.3 | Retail product sales |  | 253.1 |  | 251.5 |  | 244.2 |
| 6.8 | 6.6 | Property management fees |  | 29.1 |  | 26.5 |  | 25.3 |
| 49.4 | 47.1 | Other revenue |  | 177.4 |  | 156.9 |  | 169.8 |
| 882.5 | 845.8 | Total revenues |  | 3,113.0 |  | 2,984.4 |  | 2,800.4 |
| 404.0 | 373.6 | Operating expenses |  | 1,521.5 |  | 1,423.0 |  | 1,436.1 |
| 75.4 | 73.8 | Commission expenses |  | 267.2 |  | 262.6 |  | 249.6 |
| 47.6 | 43.4 | Cost of sales |  | 152.5 |  | 145.0 |  | 146.1 |
| 8.3 | 11.1 | Lease expense |  | 37.5 |  | 50.0 |  | 80.0 |
| 126.7 | 95.4 | Depreciation, net of (gains)/losses |  | 445.4 |  | 290.7 |  | 278.2 |
| 662.0 | 597.3 | Total costs and expenses |  | 2,424.1 |  | 2,171.3 |  | 2,190.0 |
| \$ 220.5 | \$ 248.5 | Earnings from operations | \$ | 688.9 | \$ | 813.1 | \$ | 610.4 |
| Cash Flows from Operating Activities: |  |  |  |  |  |  |  |  |
| \$ 120.4 | \$ 139.6 | Earnings - Moving and Storage | \$ | 362.6 | \$ | 453.5 | \$ | 321.9 |
| 131.4 | 114.0 | Add depreciation |  | 481.5 |  | 389.4 |  | 352.8 |
| (4.7) | (18.6) | Eliminate (gain)loss on sale of prpty |  | (36.1) |  | (98.7) |  | (74.6) |
| 125.5 | 113.8 | Other changes, net |  | 137.5 |  | 245.4 |  | 100.2 |
| 372.6 | 348.8 | Net cash provided by operations |  | 945.5 |  | 989.6 |  | 700.3 |

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Moving and Storage Margin - Fiscal Year


Operating Expense ——Depreciation/Lease* Commissions_Cost of Sales New Policy _Operating Margin

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## Moving and Storage Margin - First Quarter


$\square$ Operating Expense Depreciation/Lease* Commissions_Cost of Sales New Policy ——Operating Margin

* Depreciation/lease excludes gains on disposal


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## Moving and Storage: Capital Expenditures



## Moving and Storage: Leverage



## AMERC〇. Moving and Storage: Total Debt Analysis

Fiscal year 2014-2017


[^1]Moving and Storage: Debt and Capitalized Lease Amortization and Maturity Schedule

As of March 31, 2017


## Highlights

- Revenue - Thirty-one consecutive quarters of Moving/Storage growth
- Capital expenditures - Investing in growth opportunities
- Cash - Conservative, providing flexibility
- Debt - Manageable maturity schedule, additional leverage available
- Equity - Paid \$313 million in special cash dividends FY12 thru FY17
- Significant Shoen family ownership
- Company is managed to maximize long-term value



[^0]:    2017 Self-Storage Almanac estimates that there are approximately 41,879 self-storage facilities having self-storage as the core business.

[^1]:    * Floating Debt includes unhedged portion of the Hybrid Loan

