

September 2008



Espier To Load - Beats 3

RIGHT EQUIPMENT / LOWEST COST

Gentle-Ride Van

## Forward-Looking Statement

Certain matters discussed in this presentation and oral statements made from time to time by representatives of the Company may constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and the Federal securities laws. Although AMERCO believes that the expectations reflected in such forward-looking statements are based upon reasonable assumptions, it can give no assurance that its expectations will be achieved. Forward-looking information is subject to certain risks, trends and uncertainties that could cause actual results to differ materially from those projected. Many of these factors are beyond AMERCO's ability to control or predict. Important factors that may cause actual results to differ materially and could impact AMERCO and the statements contained in this presentation can be found in AMERCO's filings with the Securities and Exchange Commission, including quarterly reports on Form 10-Q, current reports on Form 8-K and annual reports on Form 10-K. For forward-looking statements in this presentation, AMERCO claims the protection of the safe harbor for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995. AMERCO assumes no obligation to update or supplement any forward-looking statements, whether as a result of new information, future events or otherwise.

The discussion in this presentation of AMERCO's financial performance includes financial measures that are not derived from generally accepted accounting principles, or GAAP. Information regarding these non-GAAP financial measures is available in our quarterly earnings press releases in the Investor Relations section of AMERCO's website at www.amerco.com.







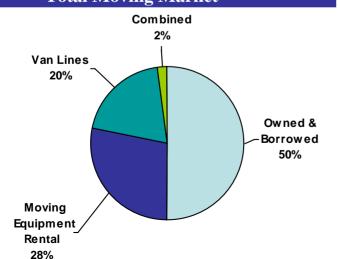


## Self-Moving Distribution System

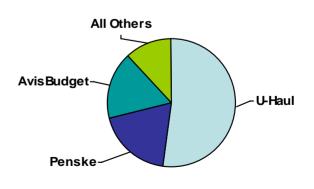
• FY 2008 rental equipment revenue	\$1,451,292,000
<ul> <li>Rental equipment transactions</li> </ul>	11,115,000
<ul> <li>Owned and operated locations</li> </ul>	1,450
<ul> <li>Independent dealers</li> </ul>	14,200
<ul> <li>Rental trucks</li> </ul>	96,000
<ul> <li>Rental trailers</li> </ul>	75,000
<ul> <li>Rental towing devices</li> </ul>	35,000
• Employees	18,250

Information as of March 31, 2008

#### **Total Moving Market**



#### **Moving Equipment Rental Market**



-Source: Management estimates



## Right Equipment Lowest Cost

The prices for U-Haul products are fair and affordable and the overall cost to move with U-Haul is always lower than the competitors, no matter what the price is for the equipment. U-Haul manufactures equipment that offers exclusive features and design qualities that our competition won't or can't offer.









## Right Equipment, Lowest Cost

U-Haul is the only company that allows towing behind a customer's vehicle.



Product	U-Haul	Penske	Budget
Appliance Dolly	\$12	\$20	\$15
Pads (dozen)	\$10	\$15	\$15
Utility Dolly	\$10	n/a	n/a
Furniture Dolly	\$10	n/a	n/a
Protection	\$14	\$18.50	\$25
Low Decks/Wide Ramps	YES	NO NO	NO
Mom's Attic	YES	NO NO	NO
Towing Capability	All trucks	Limited	Limited

Support rental items such as appliance, furniture and utility dollies and moving pads lower the overall cost of a move by protecting customer's belongings, backs and reducing their stress level.

When you make a reservation with U-Haul, we guarantee to provide you with the equipment size, location and pickup time as agreed to in our scheduling contract or we will compensate you \$50.



The 10-foot TM model is the smallest truck in the industry that can be used for towing, and is offered exclusively by U-Haul.

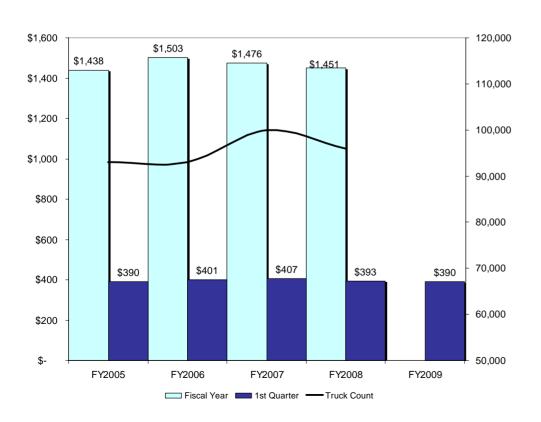




## Self-Moving Equipment Revenue

- Total truck transactions in the first quarter of fiscal 2009 were down slightly from the same time last year. Partial results from the second quarter of fiscal 2009 are showing marginal improvement in transaction growth compared to last year.
- Pricing trends in one-way rentals have begun to stabilize

#### (in millions)

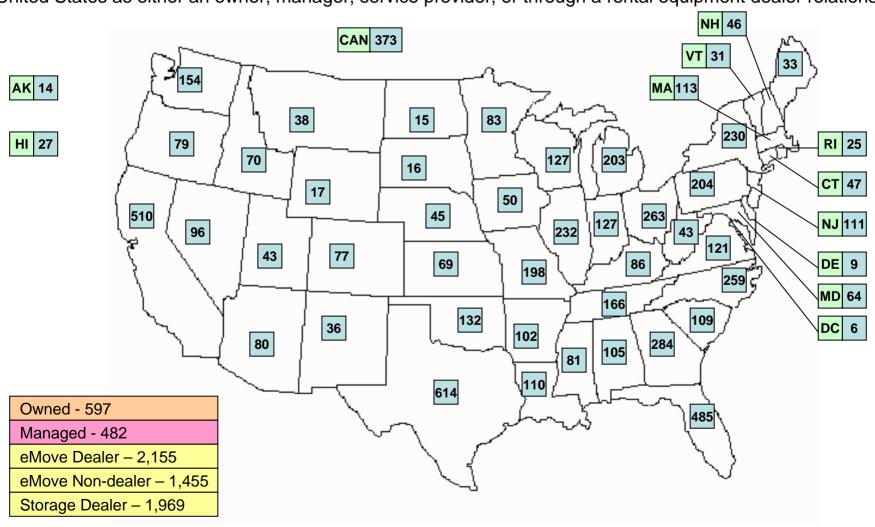


- Shortage of ten foot trucks during the first quarter of fiscal 2009 reduced possible revenues with inventory down over 10%. The inventory variance is reducing but is still negative into the second quarter.
- Utilization improvements have partially offset inventory issues
- From the beginning of fiscal 2006 through the first quarter of fiscal 2009 we have acquired 48,000 new box trucks



## **Self-Storage Presence**

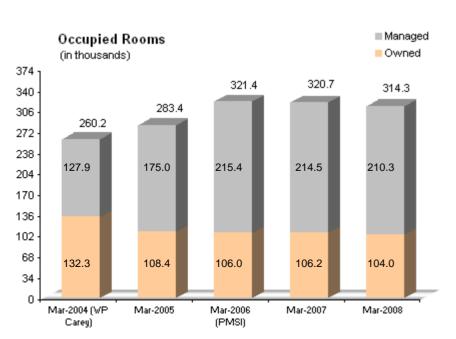
Based upon industry data, U-Haul has an affiliation with nearly 1 out of every 7 self storage locations in the United States as either an owner, manager, service provider, or through a rental equipment dealer relationship.

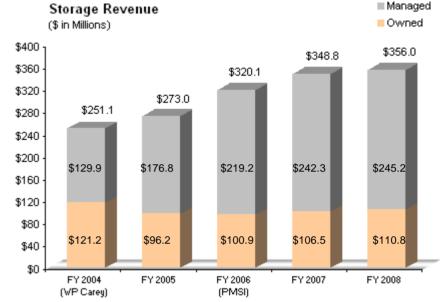


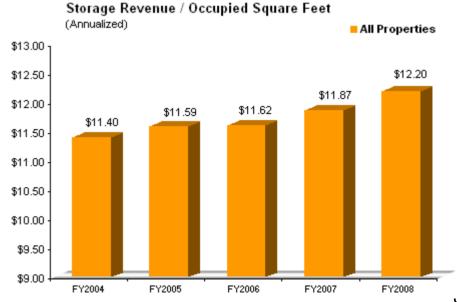


## **Self-Storage Results**

- Revenue from pricing and additional rooms rented offset a in occupancy rates during fiscal 2008
- 84.0% occupied room rate in FY08
- 86.6% occupied room rate in FY07
- Experiencing a decline in rooms rented in fiscal 2009 with revenues flattening.









# New Facilities New Development

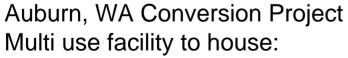






## **New Facilities Conversions**





- U-Haul rental/retail center
- 96,000 sq. ft. of self storage
- 22,000 sq. ft of portable storage warehouse
- U-Haul maintenance facility







## **Other Programs**

#### **Retail Product Sales**

- Over \$207 million of revenues in fiscal 2008
- Complete "one-stop-shop" enhances customer service
- Largest network of propane refilling stations
- Largest provider of towing accessories sales and installation







- •Expand market by increasing service to existing customers and new customers in our core markets.
- •Leverage web-based technology resulting a minimum capital investment.
- Moving Help provides pack, unpack, load and unload help with U-Haul collecting a percentage fee
- Storage Affiliates is another way for us to penetrate the self-storage market through a fee for service arrangement with third-party facility owners



## Sustainability Programs

Sustainability is any product, development or activity which meets the needs of the present without compromising the ability of future generations to meet their own needs.

- Take-a-box/ Leave-a-box
- Box exchange
- 100% biodegradable packing peanuts
- Moving blankets manufactured from denim and cotton/polyester clippings
- Van Box Storage
- Permeable ground cover for rental equipment parking and self-storage drives









- Specialized rental equipment including dashboard fuel economy gauge, aerodynamic van box and side skirts
- Expand dealer network
- Increase sharing of equipment
- Conservation Fund
- U-Car Share
- Corporate annual meeting, proxy and analyst proceedings are Internet based
- Work from home telecommuters





## **Insurance Operations**

### Republic Western (Property and Casualty)

- Provide risk management services for AMERCO and its subsidiaries
- Administration for U-Haul liability claims
- Underwrites U-Haul customer protection packages Safemove, Safetow, Safestor, Super Safemove
- Investment portfolio is conservative with no sub-prime risk (CDO, CLO)
- Recently established dividend program to AMERCO

### Oxford Life (Health, Life and Annuities)

- Focus on senior market opportunities
  - Medicare supplement growth challenged by Medicare Advantage
  - Annuities rebuilding our presence in this market
  - Life insurance final expense policies
- No need for additional capital from AMERCO
- Investment portfolio is conservative with no sub-prime risk (CDO, CLO)



## Consolidated Highlights

#### Amounts in Millions, Except Per Share Data

1Q08	1Q09	Consolidated Financial Results	FY06	FY07	FY08
\$554.3	\$542.8	Revenues	\$2,087.5	\$2,069.3	\$2,049.2
92.0	71.7	Earnings from operations	305.4	235.2	203,7
(23.7)	(23.8)	Interest expense	(69.5)	(82.4)	(101.4)
-	-	Costs on early extinguishment of debt	(35.6)	(7.0)	-
(26.5)	(18.0)	Federal income tax expense	(79.1)	(55.3)	(34.5)
41.8	29.8	Net earnings	121.2	90.6	67.8
(3.2)	(3.2)	Preferred stock dividends	(13.0)	(13.0)	(13.0)
38.5	26.6	Net earnings available to common	108.2	77.6	54.8
\$1.93	\$1.37	Net earnings per common	\$5.19	\$3.72	\$2.78
1Q07	1Q08	Selected Balance Sheet Data as of:	FY06	FY07	FY08
\$2,035.4	\$2,019.0	Property, plant & equipment, net	\$1,535.2	\$1,897.1	\$2,011.2
153.7	225.1	Cash (Moving and Storage segment)	141.4	64.3	191.3
3,953.4	3,879.4	Total assets	3,367.2	3,523.0	3,832.5
1,582.8	1,492.8	AMERCO notes/loans payable	965.6	1,181.2	1,504.7
745.5	8.008	Stockholders' equity	695.6	718.1	758.4



## Moving and Storage Operations

#### Amounts in Millions

1Q08	1Q09	Moving and Storage Results	FY06	FY07	FY08
\$392.5	\$390.0	Self-moving equipment rentals	\$1,489.4	\$1,462.5	\$1,451.3
27.0	27.6	Self-storage revenues	100.9	106.5	110.8
64.0	62.6	Retail product sales	207.1	208.7	207.8
4.7	4.7	Property management fees	24.0	24.0	24.5
14.3	16.6	Other revenue	64.9	60.0	63.8
502.5	501.5	Total revenues	1,886.3	1,861.7	1,858.2
261.2	253.5	Operating expenses	1,037.7	1,033.5	1,039.9
46.7	47.9	Commission expenses	175.4	172.1	173.8
32.4	35.0	Cost of retail product sales	105.9	110.2	115.0
33.1	34.9	Lease expense	143.5	150.6	135.6
43.8	64.9	Depreciation expense	141.0	187.4	220.7
417.2	436.2	Total expenses	1,603.5	1,653.8	1,685.0
85.3	65.3	Earnings from operations	282.8	207.9	173.2
		Cash Flows from Operating Activit	ies:		
\$38.4	\$25.5	Earnings from Moving and Storage	\$110.8	\$80.2	\$47.8
54.6	60.3	Add depreciation	131.7	184.0	226.5
(10.8)	4.7	Eliminate (gain)/loss on sale of prpty	9.2	3.5	(5.8)
-	-	Add SAC note/interest paydowns	-	23.0	25.6
-	-	Add amortization of debt iss. costs	13.6	7.0	-
32.5	28.3	Other changes, net	10.7	34.1	30.2
\$114.7	\$118.8	Net cash provided by operations	\$276.0	\$331.8	\$324.3



## Fleet Financing Impact

Buy vs. lease impacts the timing of GAAP financial statement expense recognition. GAAP depreciation is based upon a declining balance method using a 2.4x rate

(in '000's)	(	GAAP	G	AAP	G	AAP		BAAP	G	SAAP	App	rox. Tax	App	rox. Tax
	Dep	reciation	Int	terest	7	Total	L	ease	Pres	sentation	Ded	uction for	Ded	uction for
	Ε	xpense	Exp	pense*	Exp	pense*	Ex	pense**	Dif	ference	Pι	ırchase	L	_ease
FY06	\$	5,600	\$	2,300	\$	7,900	\$	4,900	\$	3,000	\$	(9,700)	\$	(1,050)
FY07		50,700	1	19,800	7	70,500		45,100		25,400		(44,700)		(8,890)
FY08		89,300	3	34,100	12	23,400		86,000		37,400		(74,000)		(13,090)
1Q09		23,200		8,700	3	31,900		24,300		7,600		(19,300)		(2,660)
Total cost		168,800	6	64,900	23	33,700	1	60,300		73,400	(	147,700)		(25,690)

Includes equipment purchased during FY2006 through the first quarter of FY09

Straight-line depreciation for GAAP would have resulted in total charges of \$61.1 million for the 3.25 years

- Since the partial reallocation to debt financing of new truck purchases in fiscal 2006 we have reduced our cash income taxes paid by nearly \$120 million through March 31, 2008
- Annual spending on truck overhauls (primarily engines and transmissions) has decreased from nearly \$65 million in fiscal 2005 to \$16 million in fiscal 2008
- Direct repair and maintenance costs have been decreasing between 5% and 10% per year during the last three years

<sup>\*</sup> Assumes 6.8% cost of debt

<sup>\*\*</sup> Lease cost estimated based upon existing operating leases



## Capital Expenditures

Key components of our Moving and Storage capital expenditures program are truck and trailer purchases, equipment lease buyouts, equipment overhaul costs, construction, repair and renovation costs.

	E'mat monadan an		Moving and Storage Segment	<b>5</b> '			
	First quarter ac		Cash flows (used)/from investing	Fiscal year cap-ex scenarios			
	1Q08	1Q09	(in thousands)	Scenario 1	Scenario 2		
	(\$248,999)	(\$198,559)	Trucks/trailers produced	(\$505,000)	(\$300,000)		
	(20,366)	-	Equipment lease buy-outs	(37,000)	(20,000)		
	(11,448)	(14,480)	Construction/repair/renovation	(63,000)	(10,000)		
	2,502	(11,402)	Other real estate/purchases	(72,000)	-		
	(14,097)	(15,610)	Other items	(45,000)	(20,000)		
	42,236	35,865	Rental equipment sales	130,000	130,000		
	11,792	200	Real estate sales/retirements	-	-		
	(\$238,380)	(\$203,986)	Net cash used before lease funding	(\$592,000)	(\$220,000)		
	68,025	143,845	New operating lease fundings	404,000	150,000		
	(\$170,355) (\$60,141)		Net cash used	(\$188,000)	(\$70,000)		
			Scenario assumptions				
			Approximate # of new trucks	22,000	Maintain 100,000		
			Real estate/construction budget	similar to FY09 plan	repair/maint.		
			Operating lease allocation	80% of financing	50% of financing		



### **Investor Relations**

- New investor relations web site launched in 2008 at <u>amerco.com</u>
- Primary disclosure location
- Online 'Question and Answer' section
- Interactive 'Investor Forum'
- Customer site located at <u>uhaul.com</u>
- Annual Investor and Analyst Virtual meeting broadcast live over the Internet with interactive Q&A session

