

# Fourth Quarter Fiscal 2024

Supplemental Financial Exhibit

## Forward-Looking Statement

Certain matters discussed in this presentation and oral statements made from time to time by representatives of the Company may constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and the Federal securities laws. Although U-Haul Holding Company believes that the expectations reflected in such forward-looking statements are based upon reasonable assumptions, it can give no assurance that its expectations will be achieved. Forward-looking information is subject to certain risks, trends and uncertainties that could cause actual results to differ materially from those projected. Many of these factors are beyond U-Haul Holding Company's ability to control or predict. Important factors that may cause actual results to differ materially and could impact U-Haul Holding Company and the statements contained in this presentation can be found in U-Haul Holding Company's filings with the Securities and Exchange Commission, including Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and Annual Reports on Form 10-K. The discussion in this presentation of U-Haul Holding Company's financial performance includes financial measures that are non-GAAP.



#### Company Overview – Key Statistics

Founded in 1945, we are the leader in the North American "do-it-yourself" moving and self-storage industry. Our objective is to provide a better product and service to more people at a lower cost. U-Haul Holding Company Voting common stock (UHAL) and non-Voting common stock (UHAL.B) are on NYSE

|                                       | Fiscal 2024     | Fiscal 2023     | Fiscal 2022     |
|---------------------------------------|-----------------|-----------------|-----------------|
| Rental equipment revenue              | \$3,624,695,000 | \$3,877,917,000 | \$3,958,807,000 |
| Rental trucks                         | 189,000         | 192,000         | 186,000         |
| Rental trailers                       | 139,000         | 139,000         | 128,000         |
| Rental towing devices                 | 44,000          | 45,000          | 46,000          |
| Self-storage sq. ft. (owned/operated) | 86,800,000      | 81,200,000      | 75,100,000      |
| Employees                             | 34,300          | 35,100          | 34,100          |

All information as of March 31, 2024, 2023 and 2022



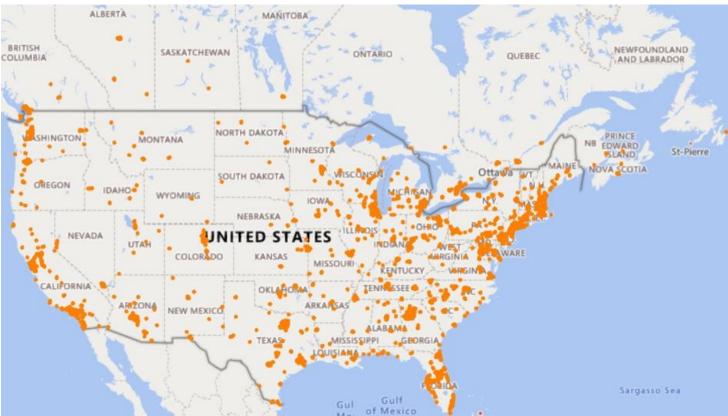
## Customer Reach – Company Locations

- 2,331 Company owned and operated locations,
   1,962 of these locations contain self-storage
   (1,476 owned, 486 operated)
- 1,760 U-Box co-locations

- Company locations are within 5 miles of +57% of the U.S. population
- Self-storage presence in 50 states







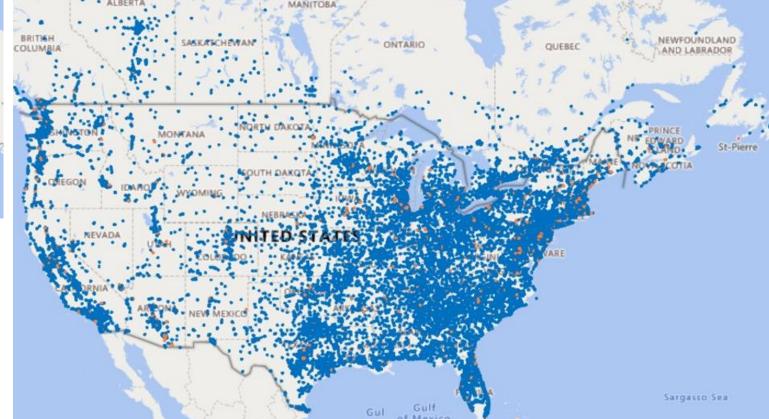


#### Customer Reach – with Dealer Network

- Over 23,340 U-Haul locations including our independent Dealer Network
- Over 3,500 Affiliated storage locations

 Including our Dealer Network, U-Haul is: within 5 miles of 90% of the U.S. population, within 1 mile of 35% of the U.S. population

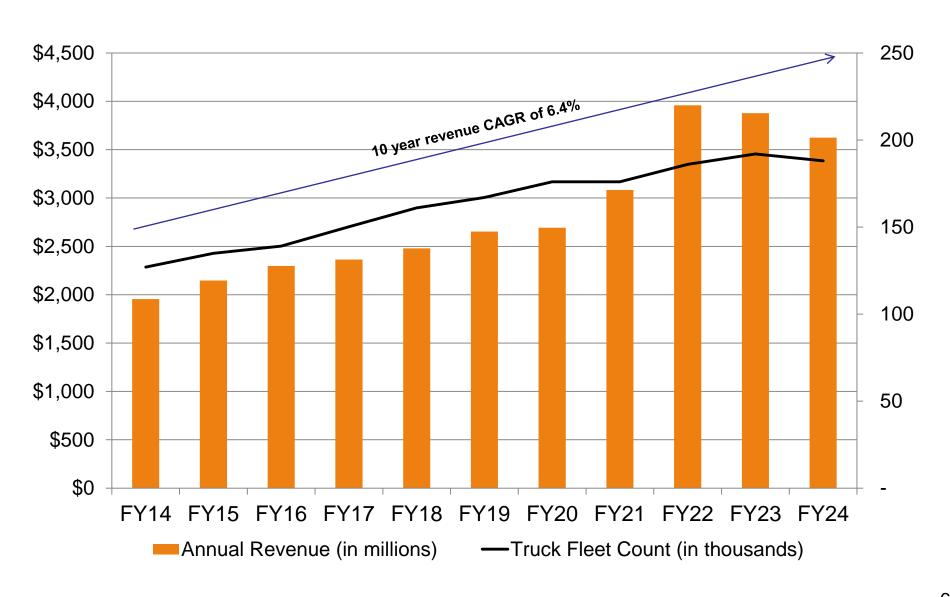






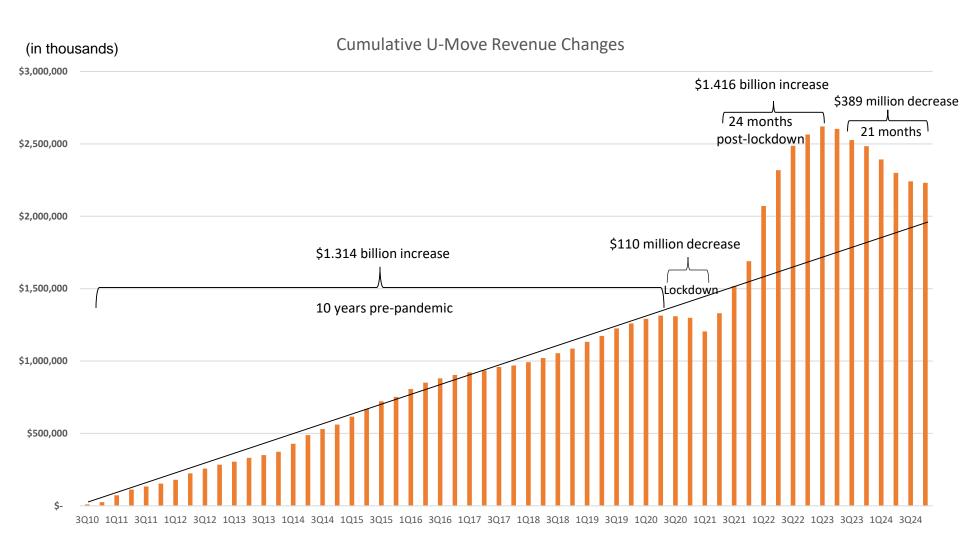


## Self-Moving Equipment Rental Revenues



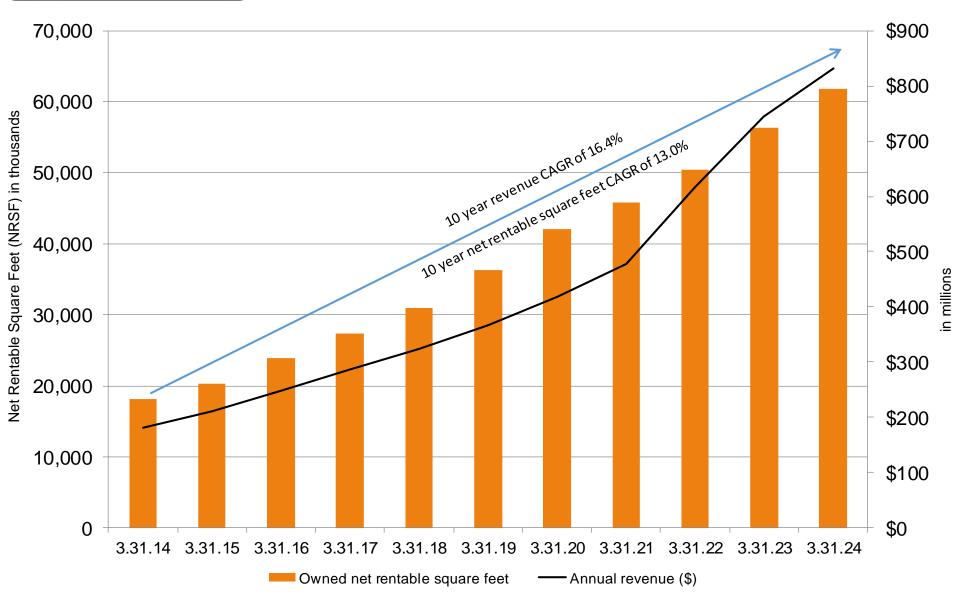


## Self-Moving Equipment Rental Revenues





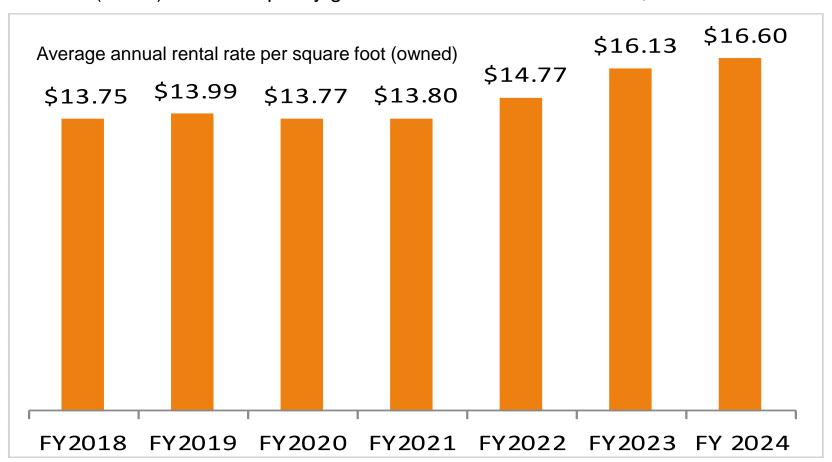
## Self-Storage





#### Self-Storage Results

- Last twelve months ended March 2024 we have added 5.5 million net rentable square feet
- Increased average monthly occupied square feet by 3.0 million in 4Q24 vs. 4Q23
- Average monthly occupancy rate was 79.8% in 4Q24 vs. 81.2% in 4Q23
- 737 locations (~50%) have occupancy greater than 90% as of March 31, 2024





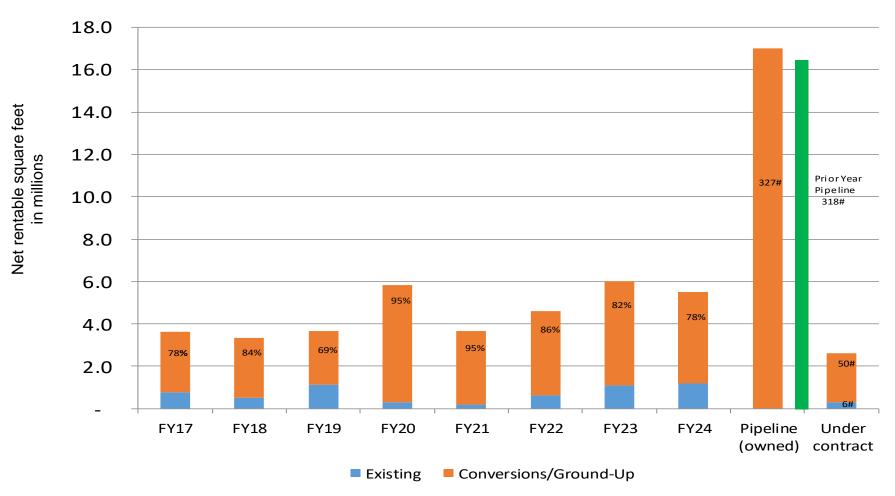
## Self-Storage March 2024 Update

| Same-Store 4Q24 (Group Upda | ited Each Year) |          |             | Annual   |            |
|-----------------------------|-----------------|----------|-------------|----------|------------|
|                             |                 | Units    | Rentable    | Revenue  | Occupancy  |
| Category                    | Locations       | Occupied | Square Feet | Per Foot | During Qtr |
| Total Owned Portfolio       | 1,479           | 578,130  | 61,933,402  | \$ 16.60 | 79.8%      |
| Same Store 4Q24             | 862             | 291,213  | 27,346,592  | \$ 16.87 | 92.3%      |
| Same Store 4Q23             | 804             | 256,476  | 23,912,470  | \$ 15.99 | 94.2%      |
| Same Store 4Q22             | 685             | 202,309  | 19,138,544  | \$ 14.60 | 95.7%      |
| Non Same Store 4Q24         | 617             | 286,917  | 34,586,810  | \$ 16.30 | 70.1%      |
| Non Same Store 4Q23         | 621             | 290,683  | 32,546,410  | \$ 15.85 | 72.3%      |
| Non Same Store 4Q22         | 677             | 295,192  | 31,303,792  | \$ 14.72 | 75.4%      |
| Same-Store 4Q24 (Group Held | Constant)       |          |             | Annual   |            |
|                             |                 | Units    | Rentable    | Revenue  | Occupancy  |
| Category                    | Locations       | Occupied | Square Feet | Per Foot | During Qtr |
| Total Owned Portfolio       | 1,479           | 578,130  | 61,933,402  | \$ 16.60 | 79.8%      |
| Same Store 4Q24             | 862             | 291,213  | 27,346,592  | \$ 16.87 | 92.3%      |
| Same Store 4Q23             | 862             | 295,638  | 27,322,198  | \$ 16.00 | 93.6%      |
| Same Store 4Q22             | 862             | 293,546  | 27,324,658  | \$ 14.65 | 93.1%      |
| Non Same Store 4Q24         | 617             | 286,917  | 34,586,810  | \$ 16.30 | 70.1%      |
| Non Same Store 4Q23         | 561             | 252,110  | 29,204,395  | \$ 15.82 | 70.3%      |
| Non Same Store 4Q22         | 499             | 204,705  | 23,182,066  | \$ 14.68 | 3 71.1%    |

Note: Store Count, Units, and NRSF figures reflect active storage locations for the last month of the reporting quarter. Occupancy% reflects average occupancy during the reporting quarter. Revenue per foot is average revenue per occupied foot over the trailing twelve months ending December 2023. Same store includes locations with rentable storage inventory for more than three years and have had a capacity change of less than twenty units for any year-over-year period of the reporting month. The locations have occupancy each month during the last three years and have achieved 80% or greater physical occupancy for the last two years.



## Self-Storage – Acquisitions/Development

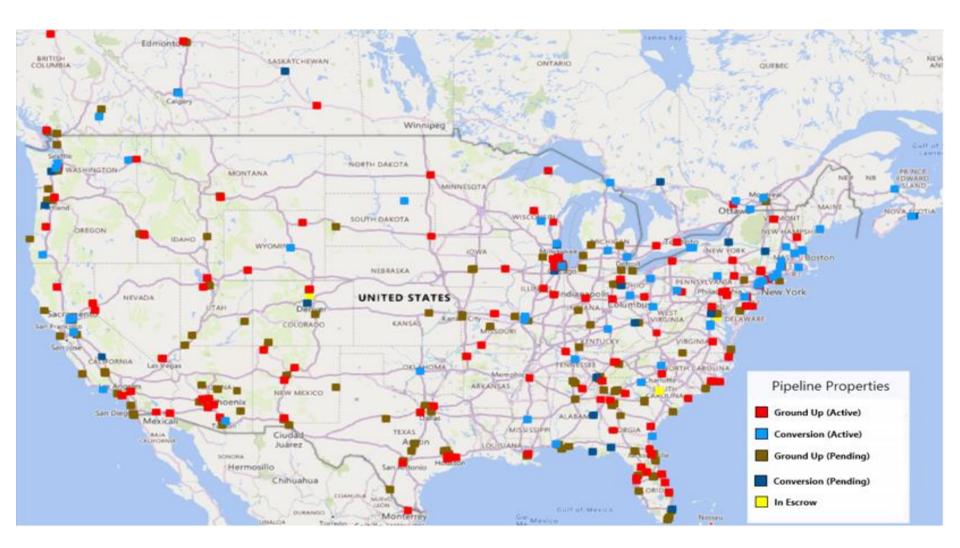


Over the last five years (March 2019 to March 2024):

- Added 333 new storage locations
- Added 25.6 million net rentable square feet (+70%)
- Invested \$4.9 billion
- Approximately \$1.7 billion invested in assets not fully completed



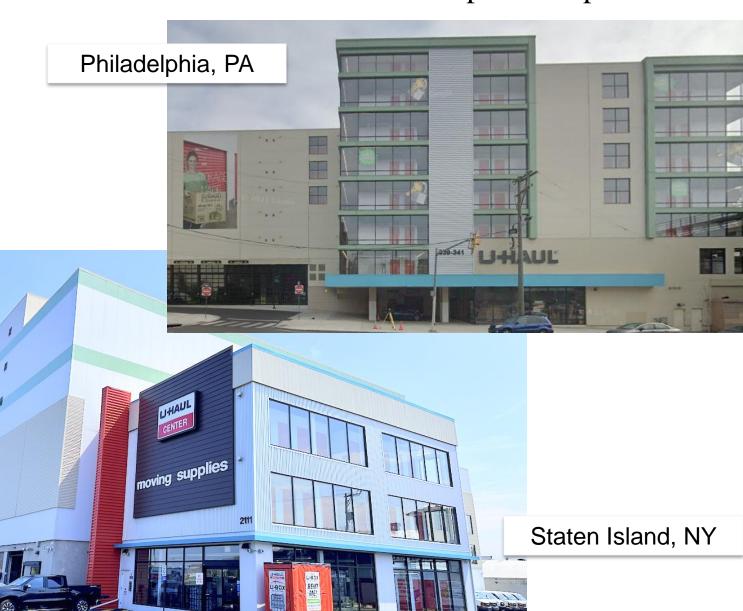
## Self-Storage – Development Pipeline



Ground Up and Conversion (Active) – property owned and development underway
Ground Up and Conversion (Pending) – property owned and active development not underway
In Escrow – ground up/conversion/existing storage locations under contract and may or may not eventually close



## Ground-Up Development





## Ground-Up Development



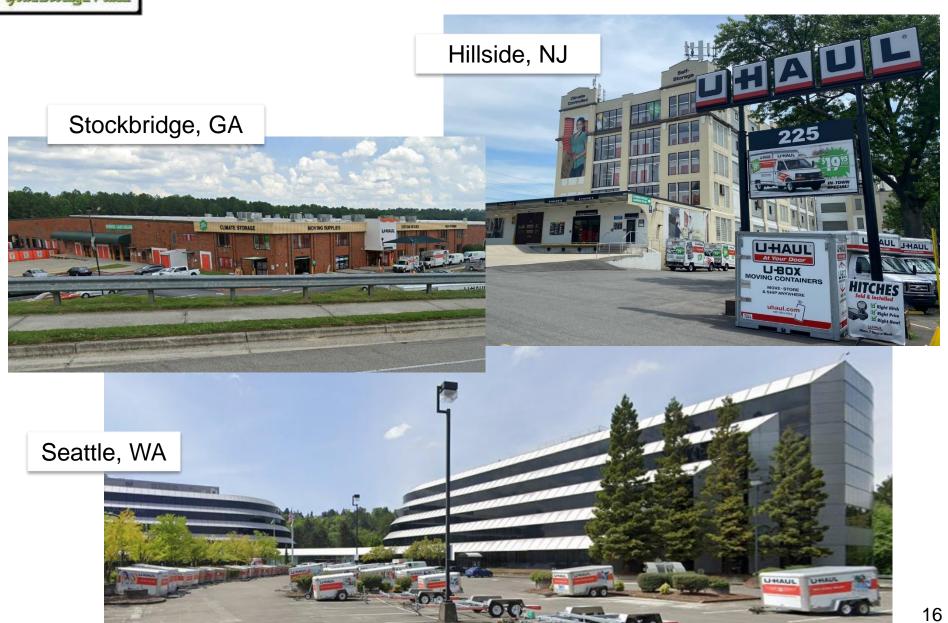


## Ground-Up Development





## **Conversion Projects**





#### Conversions



North Las Vegas, NV



We Rent CARGO VANS



## **Canadian Projects**





## **Existing Storage**





## **Consolidated Highlights**

| (3 months) |         | s) | Amounts in Millions, Except Per Share Data |  |    |          | 2 months) |          |    |          |
|------------|---------|----|--|--|----|----------|-----------|----------|----|----------|
|            | 4Q24    |    | 4Q23                                       | Consolidated Financial Results               |    | FY24     |           | FY23     |    | FY22     |
| \$         | 1,179.2 | \$ | 1,162.2                                    | Revenues                                     | \$ | 5,625.7  | \$        | 5,794.2  | \$ | 5,737.1  |
|            | 41.4    |    | 83.7                                       | Earnings from operations                     |    | 977.8    |           | 1,375.1  |    | 1,643.4  |
|            | 36.8    |    | 26.4                                       | Other interest income                        |    | 120.0    |           | 70.5     |    | 2.7      |
|            | (64.2)  |    | (57.9)                                     | Interest expense                             |    | (256.2)  |           | (224.0)  |    | (167.4)  |
|            | (14.5)  |    | (14.5)                                     | Income tax (expense) benefit                 |    | (211.5)  |           | (294.9)  |    | (352.2)  |
|            | (0.9)   |    | 37.4                                       | Net earnings (loss)                          |    | 628.7    |           | 924.5    |    | 1,124.4  |
| \$         | -       | \$ | 0.06                                       | Net earnings per Non-Voting common shares    | \$ | 3.22     | \$        | 4.62     | \$ | 5.58     |
|            |         |    |  | Selected Balance Sheet Data as of:           | ,  | 3.31.24  | ,         | 3.31.23  | ,  | 3.31.22  |
|            |         |    |  | Property, plant and equipment, net           | \$ | 13,134.7 | \$        | 11,350.1 | \$ | 9,625.9  |
|            |         |    |  | Cash (Moving and Storage segment)            |    | 1,380.2  |           | 2,034.2  |    | 2,643.2  |
|            |         |    |  | Total assets                                 |    | 19,058.8 |           | 18,100.7 |    | 17,327.2 |
|            |         |    |  | Notes, loans and finance leases payable, net |    | 6,271.4  |           | 6,108.0  |    | 6,022.5  |
|            |         |    |  | Stockholder's equity                         |    | 7,172.4  |           | 6,504.2  |    | 5,897.2  |



## **Insurance Company Operations**

| (3 months) |       | )  | Amounts in Millions | (12 months)                                 |    |          |    |          |    |          |
|------------|-------|----|---------------------|---|----|----------|----|----------|----|----------|
| 4          | IQ24  | 4  | Q23                 | Insurance Company Results                   |    | FY24     |    | FY23     |    | FY22     |
| \$         | 21.5  | \$ | 23.5                | Life insurance premiums                     | \$ | 89.7     | \$ | 99.1     | \$ | 111.0    |
|            | 23.2  |    | 22.6                | Property & casualty ins. premiums           |    | 97.9     |    | 96.2     |    | 89.7     |
|            | 39.2  |    | 33.7                | Net investment income, interest and other   |    | 149.0    |    | 123.0    |    | 145.3    |
|            | 83.9  |    | 79.8                | Total revenues                              |    | 336.6    |    | 318.3    |    | 346.0    |
|            | 16.8  |    | 17.1                | Operating expenses                          |    | 68.8     |    | 67.1     |    | 64.4     |
|            | 36.6  |    | 43.0                | Benefits and losses                         |    | 167.0    |    | 164.1    |    | 185.6    |
|            | 5.2   |    | 6.3                 | Amortization of DAC                         |    | 24.2     |    | 27.9     |    | 33.9     |
|            | 58.6  |    | 66.4                | Total expenses                              |    | 260.0    |    | 259.1    |    | 283.9    |
|            | 25.3  |    | 13.4                | Earnings from operations before ASU 2016-01 |    | 76.6     |    | 59.2     |    | 62.1     |
|            | 5.4   |    | 2.2                 | Market valule adjustment for ASU 2016-01    |    | 5.6      |    | (8.7)    |    | 7.8      |
|            | (6.9) |    | (2.6)               | Income tax expense                          |    | (17.1)   |    | (9.3)    |    | (14.1)   |
| \$         | 23.8  | \$ | 13.0                | Net earnings                                | \$ | 65.1     | \$ | 41.2     | \$ | 55.8     |
|            | 3.5   |    | 3.0                 | Net earnings - Life Ins.                    |    | 15.5     |    | 11.4     |    | 16.4     |
|            | 20.3  |    | 10.0                | Net earnings - P&C Ins.                     |    | 49.6     |    | 29.8     |    | 39.4     |
|            |       |    |                     | Selected Balance Sheet Data as of:          |    | 12.31.23 |    | 12.31.22 |    | 12.31.21 |
|            |       |    |                     | Total assets - Life Ins.                    | \$ | 2,990.9  | \$ | 2,891.6  | \$ | 3,214.7  |
|            |       |    |                     | Total assets - P&C Ins.                     |    | 501.6    |    | 459.9    |    | 480.0    |
|            |       |    |                     | GAAP equity - Life Ins.                     |    | 197.7    |    | 132.2    |    | 440.9    |
|            |       |    |                     | GAAP equity - P&C Ins.                      |    | 350.5    |    | 294.5    |    | 296.1    |



## Moving and Storage Operations

| (3 Months) |        | s) | Amounts in Millions |  | (12 Months) |         |       |         |       |         |
|------------|--------|----|---------------------|--|-------------|---------|-------|---------|-------|---------|
|            | 1Q24   | 4  | 4Q23                | Moving and Storage Results                 |             | FY24    |       | FY23    |       | FY22    |
| \$         | 717.3  | \$ | 727.3               | Self-moving equipment rentals              | \$          | 3,629.2 | \$    | 3,882.6 | \$    | 3,963.5 |
|            | 212.7  |    | 195.2               | Self-storage revenues                      |             | 831.1   |       | 744.5   |       | 617.1   |
|            | 73.0   |    | 76.2                | Retail product sales                       |             | 335.8   |       | 357.3   |       | 351.4   |
|            | 8.4    |    | 8.6                 | Property management fees                   |             | 37.0    |       | 37.1    |       | 35.2    |
|            | 81.3   |    | 77.0                | Other revenue                              |             | 461.8   |       | 475.2   |       | 428.0   |
| 1          | ,092.7 | 1  | 1,084.3             | Total revenues                             |             | 5,294.9 |       | 5,496.7 |       | 5,395.2 |
|            | 743.1  |    | 732.6               | Operating expenses                         |             | 3,066.7 |       | 2,967.0 |       | 2,621.2 |
|            | 77.2   |    |                     |  | 384.1       |         | 416.3 |         | 429.6 |         |
|            | 52.7   |    | 56.1                | .1 Cost of sales                           |             | 241.6   |       | 263.0   |       | 259.6   |
|            | 8.0    |    | 8.4                 | Lease expense                              |             | 34.6    |       | 32.9    |       | 32.0    |
|            | 198.3  |    | 141.8               | Depreciation, net of gains on disposal     |             | 663.9   |       | 486.8   |       | 482.8   |
|            | 2.6    |    | 0.6                 | Net (gains) losses on disposal of R/E      |             | 7.9     |       | 5.6     |       | (4.1)   |
| 1          | ,081.9 | 1  | 1,016.0             | Total costs and expenses                   |             | 4,398.8 |       | 4,171.6 |       | 3,821.1 |
| \$         | 10.8   | \$ | 68.3                | Earnings from operations                   | \$          | 896.1   | \$    | 1,325.1 | \$    | 1,574.1 |
|            |        |    |                     | Cash Flows from Operating Activities:      |             |         |       |         |       | _       |
| \$         | (0.9)  | \$ | 37.4                | Earnings - Moving and Storage              | \$          | 628.7   | \$    | 924.5   | \$    | 1,124.4 |
|            | 213.7  |    | 189.7               | Add depreciation                           |             | 817.9   |       | 733.9   |       | 697.0   |
|            | (15.3) |    | (47.9)              | Eliminate net gains on sale of prpty       |             | (154.0) |       | (247.1) |       | (214.2) |
|            | 2.6    |    | 0.6                 | Eliminate net (gains)losses on sale of R/E |             | 7.9     |       | 5.6     |       | (4.1)   |
|            | (28.1) |    | (105.1)             | Other changes, net                         |             | 18.5    |       | 176.8   |       | 220.2   |
|            | 172.0  |    | 74.7                | Net cash provided by operations            |             | 1,319.0 |       | 1,593.7 |       | 1,823.3 |



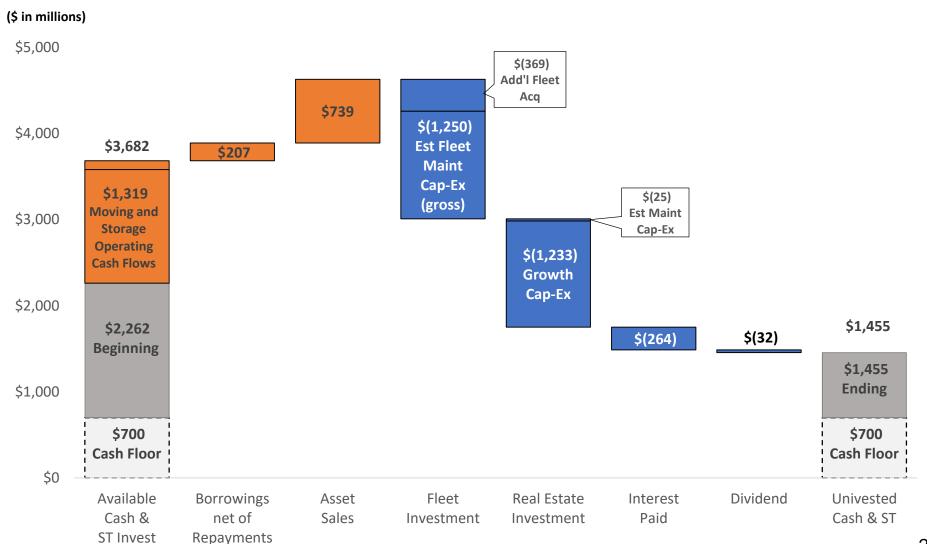
## Depreciation

| Quarterly (in thousands)  |           | March 31,<br>2024                       | De | cember 31,<br>2023                      | Se | otember 30,<br>2023                     | •  | June 30,<br>2023                        | •  | March 31,<br>2023                       |
|---|-----------|---|----|---|----|---|----|---|----|---|
| Depreciation expense - rental equipment   | \$        | 145,256                                 | \$ | 143,757                                 | \$ | 140,341                                 | \$ | 135,192                                 | \$ | 133,617                                 |
| Depreciation expense - non rental equipment   |           | 24,388                                  |    | 24,820                                  |    | 23,392                                  |    | 22,302                                  |    | 21,720                                  |
| Depreciation expense - real estate  | V 4       | 44,008                                  |    | 41,260                                  | _  | 37,192                                  |    | 35,981                                  |    | 34,367                                  |
| Total depreciation expense  | \$        | 213,652                                 | \$ | 209,837                                 | \$ | 200,925                                 | \$ | 193,475                                 | \$ | 189,704                                 |
| (Gain) on disposals of rental equipment   |           | (15,813)                                |    | (36,441)                                |    | (46,928)                                |    | (55,807)                                |    | (47,807)                                |
| (Gain) loss on dispoals of non-rental equipment   |           | 508                                     |    | 252                                     |    | 125                                     |    | 146                                     |    | (82)                                    |
| Total gain on disposals, equipment  | \$        | (15,305)                                | \$ | (36,189)                                | \$ | (46,803)                                | \$ | (55,661)                                | \$ | (47,889)                                |
| Depreciation, net of gains on disposals   | \$        | 198,347                                 | \$ | 173,648                                 | \$ | 154,122                                 | \$ | 137,814                                 | \$ | 141,815                                 |
| Loss on disposals of real estate  | \$        | 2,594                                   | \$ | 2,584                                   | \$ | 1,715                                   | \$ | 1,021                                   | \$ | 558                                     |
| Accumulated depreciation - rental equipment Accumulated depreciation - non rental equipment Accumulated depreciation - real estate/improvemen | \$<br>nt: | (3,261,546)<br>(630,222)<br>(1,159,365) | \$ | (3,129,719)<br>(626,444)<br>(1,134,009) | \$ | (2,972,795)<br>(600,228)<br>(1,093,421) | \$ | (2,850,214)<br>(579,897)<br>(1,056,655) | \$ | (2,722,707)<br>(566,556)<br>(1,020,942) |
| Fleet capital expenditures Real estate capital expenditures All other capital expenditures  | \$        | 269,342<br>289,431<br>33,176            | \$ | 375,588<br>335,641<br>25,333            | \$ | 520,496<br>339,021<br>31,293            | \$ | 453,940<br>293,881<br>25,756            | \$ | 283,321<br>338,230<br>25,926            |



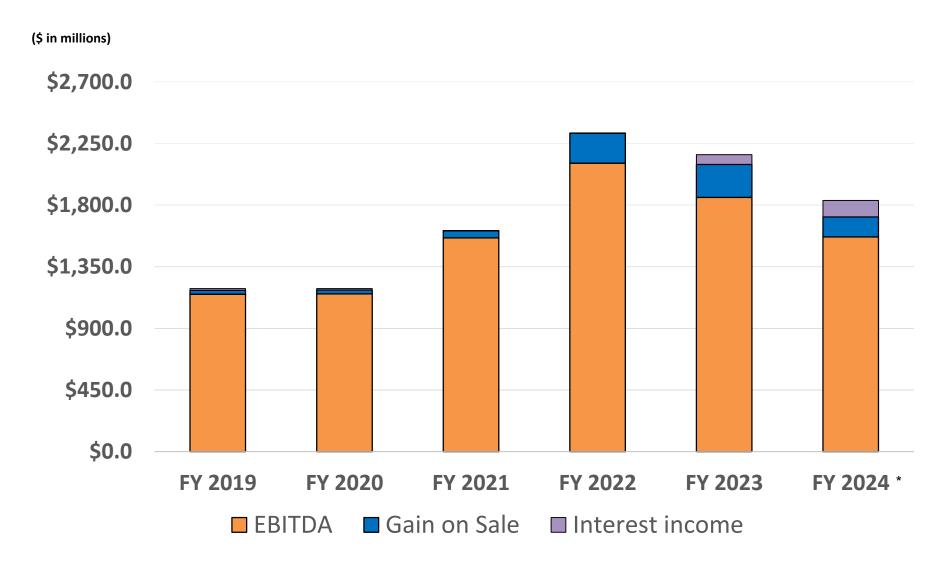
#### Analysis of Fiscal 2024 Cash Flows

March 31st 2023 thru March 31st 2024





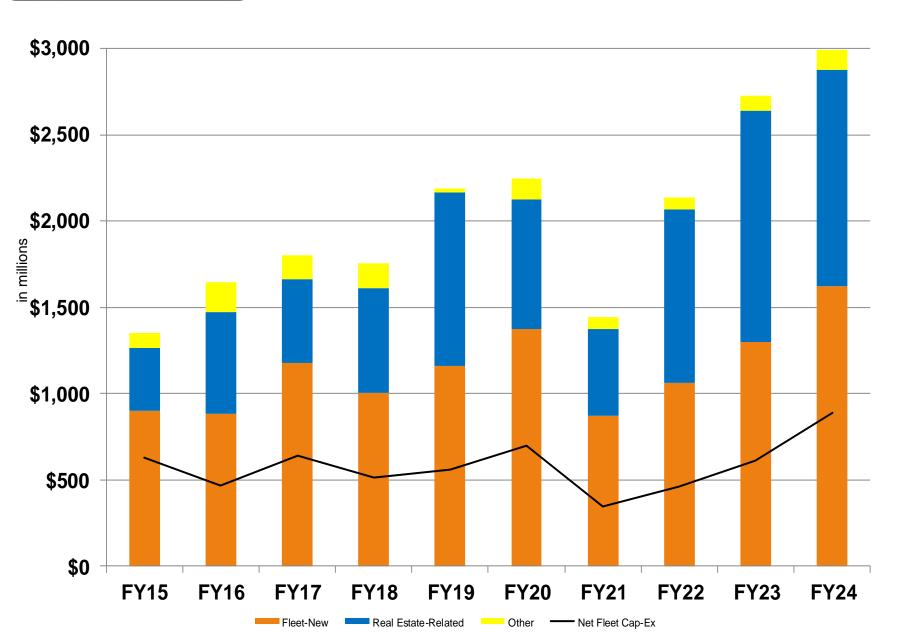
#### **EBITDA Trends**



<sup>\*</sup> FY2024 adjusted to include interest income for consistency with prior period presentation

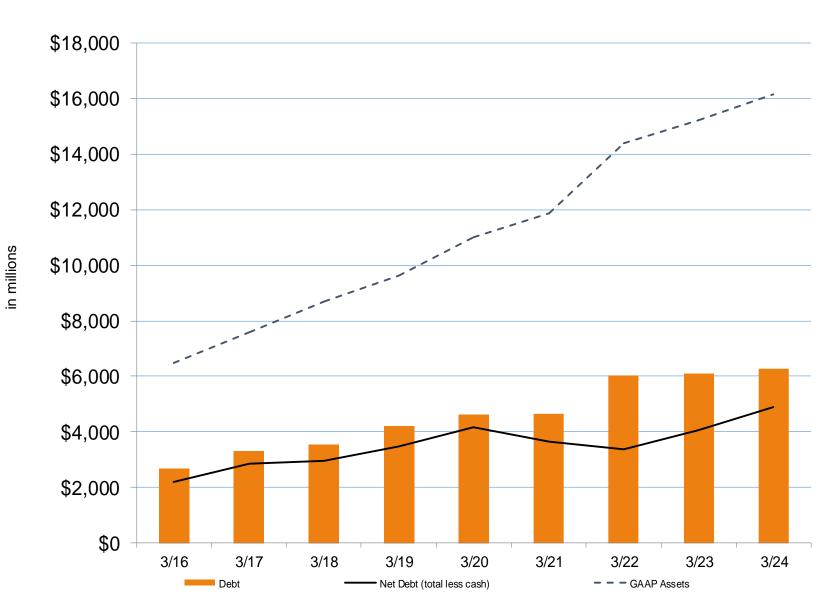


## Moving and Storage Capital Expenditures



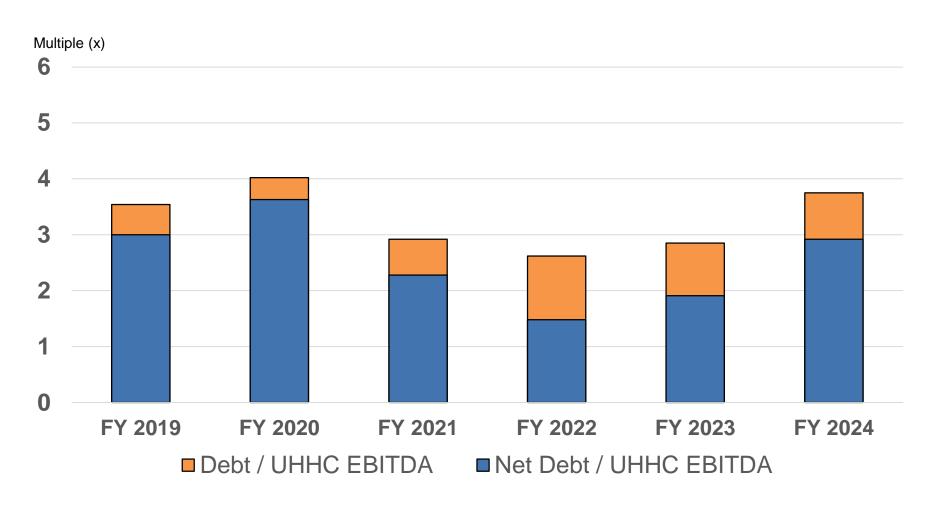


## Moving and Storage: Leverage











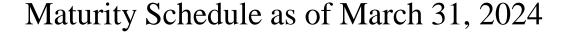
#### **Debt Metrics**

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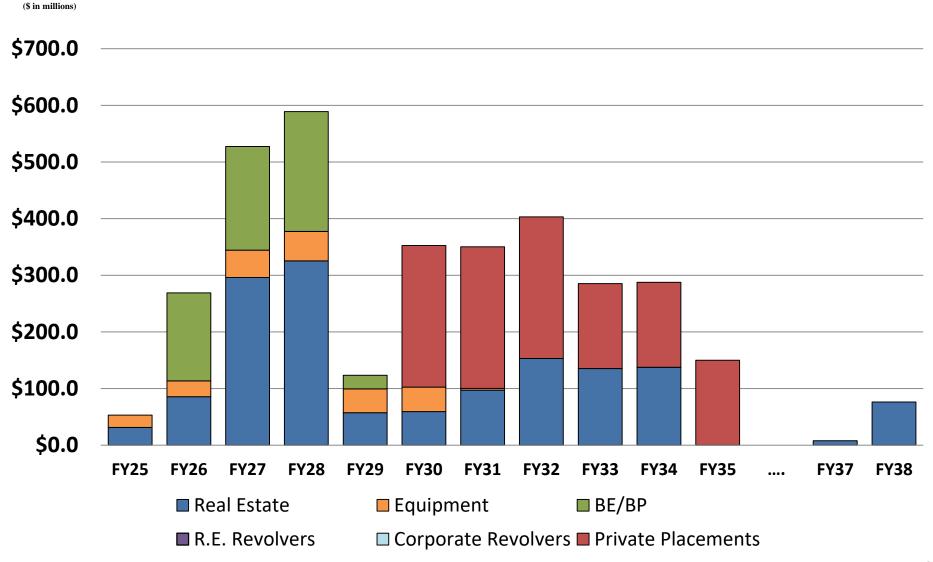
| Deat Metrics                      |             |              |               |             |             |
|-----------------------------------|-------------|--------------|---------------|-------------|-------------|
| (in thousands)(unaudited)         | March 31,   | December 31, | September 30, | June 30,    | March 31,   |
|                                   | 2024        | 2023         | 2023          | 2023        | 2023        |
| Real estate secured debt          | \$2,562,620 | \$2,716,180  | \$2,771,027   | \$2,744,416 | \$2,660,878 |
| Unsecured debt                    | 1,200,000   | 1,200,000    | 1,200,000     | 1,200,000   | 1,200,000   |
| Fleet secured debt                | 2,470,603   | 2,482,356    | 2,392,021     | 2,305,116   | 2,205,824   |
| Other secured debt                | 70,815      | 72,869       | 73,752        | 74,250      | 76,648      |
| Total debt                        | 6,304,038   | 6,471,405    | 6,436,800     | 6,323,782   | 6,143,350   |
| Moving and Storage cash           | \$1,380,165 | \$1,736,295  | \$2,068,790   | \$2,302,380 | \$2,034,242 |
| Moving and Storage assets         | 16,149,748  | 16,193,912   | 16,156,182    | 15,742,770  | 15,211,493  |
| Moving and Storage EBITDA (TTM)** | 1,567,985   | 1,593,446    | 1,683,912     | 1,789,024   | 1,888,513   |
| Net debt to EBITDA                | 3.1         | 3.0          | 2.6           | 2.2         | 2.2         |
| Net debt to total assets          | 30.5%       | 29.2%        | 27.0%         | 25.5%       | 27.0%       |
| Percent of debt floating          | 7.2%        | 6.9%         | 6.3%          | 7.7%        | 8.4%        |
| Percent of debt fixed             | 92.8%       | 93.1%        | 93.7%         | 92.3%       | 91.6%       |
| Percent of debt unsecured         | 19.0%       | 18.5%        | 18.6%         | 19.0%       | 19.5%       |
| Unencumbered asset ratio*         | 4.43x       | 4.00x        | 3.74x         | 3.55x       | 3.44x       |

<sup>\*</sup> Unencumbered asset value compared to unsecured debt committed, outstanding or not. Unencumbered assets valued at the higher of historical cost or allocated NOI valued at a 10% cap rate, minimum required is 2.0x

<sup>\*\*</sup> Moving and Storage EBITDA (TTM) for December 31, 2023, September 30, 2023 and June 30, 2023 have been adjusted from previously presented earnings releases as Moving and Storage interest income has been classified as Other interest income.







#### Highlights



Leader in the North American Do-It-Yourself moving and storage markets

- Most diverse offering of products for the DIY customer
- Largest fleet of rental equipment
- Ubiquitous brand name recognition
- Unmatched network of moving locations across North America
   Significant financial strength
- Capital expenditures ample opportunities to invest in growth opportunities
- Cash conservative balances available to fund future reinvestment
- Debt manageable maturity schedule, additional leverage available

#### Long-term focus

- Significant Shoen family ownership (controlled company)
- Company is managed to maximize long-term value





